

Telephone Number Porting Form (PAF)

**** IMPORTANT ****

Please include a complete copy of the latest telephone bill/invoice issued to you by your current service provider

Customer Details

Business Name / Account Holder Name (As it appears on Current Carriers Invoice):		
Current Service Address (No PO Boxes, <u>must</u> be the address of the actual service):		
Suburb:	State:	Postcode:
Title:	First Name:	Surname:
DOB:	Position in Company:	
Alternate Landline Contact:	Mobile (Required):	Email (Required):
ABN/ACN:		
Call Central Username (If Known):		

PSTN Service Information (Type: CAT A)

Please Port the following telephone number(s) to Call Central Communications	
Number(s) to port	Your Current Account Number with the Losing Provider

****IMPORTANT****

Please ensure all complex services such as, but not limited to, line hunts, DSL and call forwards are removed from the line prior to submitting this port request form. Upon receiving a Port Request the losing provider **will** reject the request if there are any complex services remaining on line. You may need to contact your provider to ensure the line has no complex services prior to submitting this form to Call Central.

ISDN, VoIP & 13/1300/1800 Service Information (Type: CAT C)

Please Port the following telephone numbers to Call Central Communications				
Number to port	Your Current Account Number with the Losing Provider	Service Type		
		ISDN <input type="checkbox"/>	VoIP <input type="checkbox"/>	13/1300/1800 <input type="checkbox"/>
		ISDN <input type="checkbox"/>	VoIP <input type="checkbox"/>	13/1300/1800 <input type="checkbox"/>
		ISDN <input type="checkbox"/>	VoIP <input type="checkbox"/>	13/1300/1800 <input type="checkbox"/>
		ISDN <input type="checkbox"/>	VoIP <input type="checkbox"/>	13/1300/1800 <input type="checkbox"/>
		ISDN <input type="checkbox"/>	VoIP <input type="checkbox"/>	13/1300/1800 <input type="checkbox"/>
		ISDN <input type="checkbox"/>	VoIP <input type="checkbox"/>	13/1300/1800 <input type="checkbox"/>

Bulk Number Range ISDN & VoIP Service Information (Type: CAT C)

Please Port the following Telephone Number Range(s) to Call Central Communications				
First Number in Range	Last Number in Range	Your Current Account Number with the Losing Provider	Service Type	
			ISDN <input type="checkbox"/>	VoIP <input type="checkbox"/>
			ISDN <input type="checkbox"/>	VoIP <input type="checkbox"/>
			ISDN <input type="checkbox"/>	VoIP <input type="checkbox"/>
			ISDN <input type="checkbox"/>	VoIP <input type="checkbox"/>
			ISDN <input type="checkbox"/>	VoIP <input type="checkbox"/>
			ISDN <input type="checkbox"/>	VoIP <input type="checkbox"/>

****IMPORTANT****

Call Central does not warrant that the telephone numbers will be ported within any specified timeframe. Porting hours of operation are Monday to Friday 9am to 5pm AEST/AEDST, excluding national public holidays.

Call Central does not warrant that it can port your telephone number(s) from your current Service Provider. Your current Service Provider may reject this port request if the information you provide is incorrect, or does not match the data held by them. In this case, you authorize Call Central to correct the information and resubmit the request to port your telephone number to Call Central, or dispute the rejection by your current Service Provider. A porting request may also be rejected for other reasons as stated in the LNP Industry Code.

Please be aware that Charges apply for any CAT C Port Rejections. Please visit our website for all porting related charges (URL provided below in T&C's).

Please also be aware that there may be some downtime associated with porting your number(s) to Call Central. Although Call Central makes every effort to reduce any associated down time as much as possible Call Central does not warrant that any downtime of your service while the port is in process will be limited to a minimum time period.

Other Information

Go Live Date (Only applicable to CAT C ports):
Other instructions:

Terms and Conditions

“We”, “Our” and “Us” means Call Central Communications Pty Ltd, ABN 35 155 859 340. “You”, “I” and “Your” means the Customer.

Payment

You are responsible for all fees and charges incurred for services consumed on or before the Due Date, as stipulated on your invoice. Fees and charges can be varied with prior notification from Call Central Communications through reasonable written advice.

If you default in payment, then ALL monies due to Call Central Communications shall become due and payable immediately and:

1. The debt may be subject to collection charges at Call Central Communications sole discretion, and these charges will be added to the account and interest will be charged at the rate under section 32 of the Supreme Court Act 1932 will be claimed up to and including the date on which the debt is paid in full AND
2. All expenses incurred by Us in recovering monies due, inclusive of Solicitors charges, All Debt Collectors Fees and Disbursements, any costs in relation to Security documents shall be a debt due and owing by the Customer, payment of which is hereby guaranteed under all circumstances.
3. In the case of a Trust, the Customer guarantees that the assets of the Trust will be available to pay any amounts of money due and owing by the Customer to settle our account.

Porting

When porting your number from your current service provider to Call Central Communications, this may result in the finalisation of your account for this service including any DSL spectrum sharing service, together with any outstanding fees and charges such as early termination fees and porting fees. We will not be held liable for any of these fees and charges.

Disclaimer

We accept no responsibility for any loss, damage, costs or expenses or other liability in contract, tort or otherwise arising directly or indirectly from the use of this service and make no warranty that this service is suitable for any particular purpose. We will not be held liable for any telecommunications charges or other charges the Customer may incur while using the service, whether authorised or not by the Customer. Our liability for any breach of our Terms and Conditions is excluded to the fullest extent permissible in Law. Any breach which cannot be excluded in Law is limited to the re-supply of the services, or payment of the cost of supply of the services. All other warranties except those required by Law are excluded.

Emergency Service Calls

A VoIP service is not a full PSTN or ISDN replacement service. Consequently an alternative landline phone or other phone such as a mobile phone capable of making emergency calls during a power or network outage must always be readily available to access the “000” Emergency Service.

Full Terms & Conditions

A full set of current Terms and Conditions can be found at www.callcentral.com.au. These terms can be varied from time to time.

Porting Fees & Charges

A full set of up to date fees and charges can be found at <http://callcentralcommunications.com.au/fees-charges/>

Please Tick the appropriate box:

I am a Director or Owner of the Business

I am Authorised to sign this Porting Authority Form (Attach Letter of Authority. Must be signed by a Director or Owner of the Business)

Account Holder's Authorisation

Yes I confirm that; I have read and agree to the Terms and Conditions contained in this form, and also the full Terms & Conditions which are available at www.callcentral.com.au, and that I accept those terms in full and that I'm 18 years of age or older.

Account Holders Name:

Title:

Account Holders Signature:

Date: